

AI Operating Systems for Real Business Operations

Bizniz Cloud helps enterprises orchestrate AI agents, workflow automation, omnichannel follow-up, analytics, and governance across business teams.



One AI Operating Layer for Business Operations

Bizniz Cloud combines AI agents, workflow automation, omnichannel follow-up, analytics, and governance into one operational platform.



AI Agents



Task handling, drafting, routing, and knowledge-based assistance.



Workflow Automation



Approvals, escalations, SLA tracking, and process execution.



Integration Fabric



API, webhooks, mapping, audit, and data flow orchestration.



Omnichannel Follow-up



Email, chat, ticketing, and customer-response workflows.



Analytics & Dashboards



Operational visibility, summaries, trends, and KPIs.



Governance & Control



Permissions, human approval, audit trails, and observability.

AI Copilots for Every Team

Purpose-built operating support for the functions that keep the business moving.



Customer Service

Handle inquiries, draft grounded replies, create cases, and escalate exceptions.



Business Development

Qualify leads, summarize accounts, and organize follow-up activities.



Finance Operations

Route document requests, prepare summaries, and review exceptions.



People Operations

Answer policy questions, route requests, and track approvals.



IT & General Affairs

Triage support requests and coordinate internal services.



Executive Office

Produce decision briefs, review pending actions, and monitor workflows.

One integration fabric for every workflow.

Bizniz connects your existing business systems into one orchestration layer, so information, people, and processes work together seamlessly across every team.



Unifies fragmented operations.
Brings data, people, and processes together across your existing systems.

Supports manual approval where needed.
Keeps humans in the loop for sensitive or exception workflows.

Keeps activity traceable across teams.
Every action is logged, so you always know what happened, by whom, and when.

Flexible models. Clear governance.

Combine the right AI model with the right controls. Bizniz Cloud gives you flexibility to move faster, with built-in governance across people, process, and technology.



Local AI

For routine internal processing where speed, privacy, and cost-efficiency matter.



Premium AI

For complex or external-facing tasks that need higher intelligence and capability.



Human Approval

For sensitive actions and exceptions where human judgment is essential.



AI Operations

SECURE / TRANSPARENT / BUILT FOR BUSINESS



Identity

Role-based access for teams, with clear permissions and data boundaries.



Approval

Human-in-the-loop for key decisions, with configurable approval rules.



Audit

Trace every action, prompt, and outcome for full accountability.



Observability

Monitor health, latency, and failures across models and workflows.



FinOps

Track model usage and cloud spend with clear reporting and controls.

Your hosting choice. A clear operating model.

Choose where the solution runs and who operates it. Each proposal sets out the infrastructure, data and service responsibilities.

BIZNIZ-HOSTED

Managed SaaS

Use the service without operating the application environment yourself.

Environment

Hosted and operated by Bizniz.

Infrastructure billing

Paid by Bizniz; included allowance or a separate hosting line in your proposal.

Your agreement

Onboarding + recurring service. Usage limits and overage rules are explicit.

CUSTOMER-HOSTED

Private deployment

Run the solution in cloud accounts or servers controlled by your company.

Environment

Your cloud, VPS or on-premise environment.

Infrastructure billing

You pay your provider directly. Hosting is not included in our service fee.

Your agreement

Implementation + optional operations. Software rights agreed in your SOW.

HYBRID

Connected environments

Keep selected systems private while Bizniz operates agreed components.

Environment

Split between Bizniz and your company.

Infrastructure billing

Each party pays for its environment; connectivity and usage are scoped.

Your agreement

Custom assessment, deployment design and a shared-responsibility matrix.

Your business data remains yours. Hosting location does not transfer ownership of the underlying platform.

From Pilot to Managed Operations

A structured rollout model that allows enterprises to start focused, prove value, and scale with control.



01



Discovery & Prioritization

Map use cases, workflows, systems, and governance constraints.

02



Pilot Build

Launch a focused MVP with selected teams and measurable outcomes.

03



Integration & Workflow Design

Connect internal tools, define approvals, and structure automation logic.

04



Scale & Governance

Expand use cases, dashboards, audit trails, and role-based controls.

05



Managed AI Operations

Ongoing optimization, monitoring, incident response, prompt tuning, and reporting.



Faster go-live

Start focused and deliver measurable results quickly.



Lower operational friction

Leverage proven frameworks, templates, and integrations.



Continuous improvement

Optimize, expand, and realize greater value over time.

Start with an outcome, not a software quota.

Implementation budgets are based on scope and delivery effort. They are not all-inclusive SaaS subscriptions.

FOCUSED PILOT

Prove one use case

IDR 12-25M

Indicative one-time implementation

One defined business process

Prepared data and a limited integration scope

Pilot review, testing and handover

Knowledge assistant, simple lead intake or an internal approval pilot.

PRODUCTION AUTOMATION

Connect daily operations

IDR 30-75M

Indicative one-time implementation

Business integration and workflow delivery

Testing, exception handling and approvals

Deployment, documentation and handover

Sales follow-up, service triage or connected back-office processes.

COMPLEX / ENTERPRISE

Assess before quoting

Custom proposal

Projects may begin around IDR 75-100M+

ERP, legacy or cross-department scope

Hybrid, sensitive data or complex controls

Phased delivery and support design

Architecture and integration discovery determine the final budget.

Planning bands only. Final quotation follows discovery and an approved SOW. Hosting, recurring services, provider usage and applicable taxes are separate.

Know what your monthly fee includes.

The hosting model changes who pays for infrastructure - not the need to scope the implementation and ongoing service.

COST COMPONENT	BIZNIZ-HOSTED SAAS	CUSTOMER-HOSTED	HYBRID
Implementation	One-time, scoped project fee	One-time, scoped project fee	Custom project assessment
Application hosting	Bizniz invoice: allowance or a separate hosting line	Your invoice from your cloud / server provider	Split by environment; agreed in the proposal
Managed operations	Recurring service, with the included scope stated	Optional recurring service; your IT may operate it	Scoped across both environments
AI, messaging & APIs	Included only when an allowance is stated; otherwise metered separately	Paid directly or itemized by agreement	Usage and billing owner defined per component

Managed service planning allowance: IDR 3-8M / month for suitable, limited-scope deployments.

Not a hosting-inclusive total. Dedicated GPU, 24/7 human coverage, high availability, custom changes and third-party usage require separate costing.

From AI ideas to business outcomes.

Tell us which process slows your team down.
We will scope the integration, hosting and ongoing
service around the outcome you need.

BUSINESS ENQUIRIES

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EXPLORE & PLAN

bizniz.cloud

Managed AI Automation & Integration Services

